



## Your accessibility compliance report was successfully submitted!

Your confirmation number is ACR-111302

### Next Steps:

- You will receive an email confirming your submission.
- Under the Accessibility for Ontarians with Disabilities Act, 2005 (AODA), you must make this completed accessibility report available to the public.
- Your organization may be audited to verify compliance.
- If you indicated non-compliance:
  - Your organization needs to come into compliance with all AODA requirements.
  - Visit [ontario.ca/accessibility](https://ontario.ca/accessibility) to access information, guides and resources, including the [Accessibility Standards Checklist](#) to help identify applicable requirements, and the actions required to address non-compliance.
  - Ministry compliance staff may contact your organization regarding its non-compliant status and will provide resources and establish an actionable plan to ensure your organization meets requirements.
  - Once you have addressed your organization's non-compliance, please file a new report that confirms your organization complies with all AODA requirements.

- Select "View Submission" to view or print your Accessibility Compliance Report.
- Select "Homepage" to return to the Accessibility Compliance Reporting Portal.

[View Submission](#)

[Homepage](#)

## Review report

[Collapse All](#)

### ^ The Collingwood General and Marine Hospital

#### Organization information:

Organization category:	Designated Public Sector
Number of employee range in Ontario:	50+ employees
Reporting year:	2025
Organization legal name:	The Collingwood General and Marine Hospital
Number of employees in Ontario:	710
Business number (BN9):	106954522
Organization operating name:	The Collingwood General and Marine Hospital
Organization sector:	62 - Health Care and Social Assistance
Subsector:	622 - Hospitals
Industry group:	6221 - General Medical and Surgical Hospitals

#### Business address:

459 Hume Street  
 Collingwood ON (Ontario), L9Y 1W9

Canada

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**Mailing address:**

459 Hume Street  
Collingwood ON (Ontario), L9Y 1W9  
Canada

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**Acknowledgement**

Acknowledgement: Complete

Certification date: 2025/12/19

**Certifier information**

Last name: Lacroix

First name: Michael

Position title: Chief Executive Officer

Business phone number: 705-445-2550

Extension: 8200

Email: [lacroixm@cgmh.on.ca](mailto:lacroixm@cgmh.on.ca)

Alternate phone number: —

Extension: —

Fax: —

## Primary contact information

<b>Last name:</b>	Pillon
<b>First name:</b>	Danielle
<b>Position title:</b>	Manager, Human Resources
<b>Business phone number:</b>	705-445-2550
<b>Extension:</b>	8197
<b>Email:</b>	pillond@cgmh.on.ca
<b>Alternate phone number:</b>	—
<b>Extension:</b>	—
<b>Fax:</b>	—

## Compliance questions

**Is your organization in compliance with all applicable requirements of the General Section?**

Yes

**Comments:**

We maintain a Accessibility Policy and a Multi-Year Accessibility Plan. We recently completed a desk audit successfully.

**Is your organization in compliance with all applicable requirements of the Information and Communications Standards?**

Yes

**Comments:**

All documents that are public facing are complaint with AODA requirements. Our recent designed templates were built and established with AODA compliance.

**Is your organization in compliance with all applicable requirements of the Employment Standards?**

Yes

**Comments:**

We have accommodation policies, we identify opportunities for accessible formats on our job posting, we sought public feedback on the accessibility plan. We ensure AODA training is provided.

**Does your organization provide transportation services, either directly or through a third party?**

No

**Is your organization in compliance with all applicable requirements of the Transportation Standards?**

N/A

**Is your organization in compliance with all applicable requirements of the Design of Public Spaces Standards?**

Yes

**Comments:**

All renovations that are considered include AODA compliance. The future planning for the Hospital Development is also incorporating AODA requirements.

**Is your organization in compliance with all applicable requirements of the Customer Service Standards?**

Yes

**Comments:**

We provide training to all staff.

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